Final Report on the 2014 Bike Walk Summit

Facilitation Provided by 4C Campus Community Civic Collaborative, an initiative of the JMU Institute for Constructive Advocacy and Dialogue

Report compiled by Lori L. Britt, Director

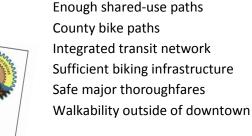
Getting a sense of where we are

In response to introductory activity, participants at the 2014 Bike Walk Summit were asked to think about what they would say to someone who was interested in visiting the area and is involved in biking or walking. Here's what participants highlighted about the Harrisonburg/Rockingham communities and the valley. Participants also thought about those things we would not want potential visitors to ask us about as we do not yet have these amenities or services.

What we offer

Park with Mountain Biking Something for every family Natural beauty National Park and National Forest Farmland/Agriculture Variety of events in the Area **Proximity to Natural Resources Emerging Food Culture** Broad safe streets in Bridgewater Children's Outdoor Recreation Feeling of safety in the community Fun, vibrant bike community Walkable downtown Good leadership Emerging commitment from leadership

What we do not offer Freedom from "choke points" Public transit Bikeable Port Road/33 Places for families to ride not shared by cars Freedom from I-81 Consistent fresh air



Encouraged Visitor to Harrisonburg-Rockingham County Anytown USA (and Canada;)

Great partnerships between organizations

Collective Thinking Step 1: A Brainstorming session asked all participants to identify those things we need to be able to offer the "Total Package" in regards to enticing tourists to the area for biking and walking. The list has been organized into several key themes.

What we need

Connections

Completion of Bluestone Trail and Greenway connecting through downtown

• Time sensitive to claim the route before development coming online closes off possibilities.

Links to Northern Valley

Great Wagon Road/Route

Complete bike lane between Dayton and Harrisonburg and Harrisonburg and Broadway (need connections to small towns)

Mass transportation connections (rails to trails)

Bike station/hub downtown (For commuters but tourists can use to take advantage of our downtown)

Create bike share on campuses and in communities (placing at destinations and residences)

Maps

Wayfinding (maps and signs), particularly between towns Bike map of Valley Historical spots and bike routes

Low stress bike routes (Traffic, shoulder available, grade)

Maps with services available (amenities: trailheads, restrooms, sidewalks, etc.)

App. For phone (Localized map your ride app)

Alternatives to major routes (roadways) and safe ways to get to those routes

Color coded maps or separate maps

Family friendly trails away from traffic

Promotion and Marketing

Welcoming feel

Signage

Promotions showing women of all ages and demographics biking

Development and Marketing of Tourism Packages (Multi-modal, Hiking, Biking, Floating)

Development of business/hotel targeted package on how to be bike/walker friendly

Bike Shenandoah (Bike the Region and Camping)

Tap into proximity to DC as "Their backyard playground"

Reinvigorate website

Destinations and routes

Local food offerings

Scenic places

Historic places

Bike rentals for tourism, make more visible if already being offered

Regional Branding – Frame as "outdoors", "active" rather than specifying hiking and cylcing Coordination between tourism promoters

Safety

Safe connection to points East and West through town (alternative to 33) Use enforcement to highlight safety Be aware of symbolic safety (Normalize bike riding and walking)

Planning

Transportation planners need to get out and ride and see the need (Touring Research)

Data

Identify existing data and platforms for disseminating data Creating GIS/GPS files of data Coordinate uses ID all places for cycling in region

Resources

Funding education and outreach Allocation of tourim \$ specifically to cycling resources and marketing

Collective Thinking Step 2: Participants then ranked these ideas in terms of impact and ease of implementation and highlighted those that were relatively easy in terms of what it would take to accomplish these initiatives and yet yield high impact.

| | Easy | Hard |
|------------------------------|---|---|
| High Impact | Consolidate data Maps Rework <i>Bike the Valley</i> Data apps (GIS, existing websites) Economic impact study Connect trails through downtown on paper | Family friendly biking Wayfinding (\$) Infrastructure changes Well done integrated website Bike share (Liability, \$) Opportunity to talk now about downtown hub (commuter and tourist) |
| Medium to Lower Impact | Hospitality partnering and "How to be bike/walk friendly" package Reframing as a "broader" brand Showing women biking | |

Collective Thinking Step 3: Participants self-selected into groups to begin to develop SMART (Specific, Measurable/Monitorable, Attainable/Assignable, Relevant, and Time-Bound) goals and action plans to advance this work. These plans follow.

GOAL: Producing an Economic Impact Study: Bicycling

- Thomas Jenkins, <u>TJ@shenandoahbicycle.com</u>
- Rich Harris, <u>harrisra@jmu.edu</u>
- Brenda Black, <u>Brenda.Black@harrisonburgva.gov</u>
- Emily Weeks (MCCD) weeksec@dukes.jmu.edu

| Specific What exactly needs to be accomplished? | Area of Study: Harrisonburg-Rockingham County, City of Staunton, City of Waynesboro, Augusta Co. |
|---|---|
| Who else needs to be involved? What resources do we need to tap? | Study that measures bicycle economic impact Tourism Events Local bicycle economy Individual and group tours |
| Measurable/ Monitorable How much change needs to occur? How many actions will it take? How will we coordinate and communicate our progress and our activities? | Funding for the study Identify and meet with potential organizations Get commitment from organizations including funding commitments Have key pointperson and selected organization committee Ask Brian Shull about economic impact study (Thomas) Executive Committee would be needed – make up from partnering groups Begin with beginning work group |
| Attainable/ Assignable Do we have the resources needed to achieve the goal? Is there someone/a group willing to organize the work needed to | No funding sources yet SVBC would take the lead |
| accomplish the goal? Relevant Is the goal worthwhile? How does the goal advance our overall vision? | This is an important tool used in other communities Will provide documentation to help create funding to achieve other goals related to bike/ped infrastructure |
| Time-Bound What is the deadline for reaching the goal? What kind of actions can we take today? | Time: If JMU class goes with project, then spring 2015 to end of summer/fall 2015 Create working committee out of SVBC Contact Brian Shull Follow up: Large VDOT projects: John Bullicheck, coordinator |

Relevant information:

As Ginny Sullivan shared, we also need to find out: Who are bicycle tourists? What brings them to the community (or any community)? How do we get them here?

Her stats from the research they conducted:

200 mile car road trip nets, 1 tank of gas, 1 meal, perhaps one overnight stay

200 mile bike road trip nets 3 night stay, 12 meals, and they get off the highway and in to small towns.

Potential Partners and Resources

- SVBC
- Harrisonburg Rockingham MPO
- Downtown Rennesaince
- Chamber of Commerce
- Shenandoah Valley Partnership
- SAW: Stauton/Augusta/Waynesboro
- Milepost Zero Waynesboro Cycling Club
- Queen City Cycling Club (Stauton)
- Harriosnburg Tourism
- Rockingham County Tourism
- Tourism Directos @ Stauton, Wayensboro, Augusta Co.
- Massanutten 4 Seasons Resort
- GWNF
- Shenandoah National Park
- JMU MCCD
- JMU UREC
- JMU Outreach and Engagement Carol Fleming
- Harrisonburg Economic Development Brian Shull
- Rockingham, Augusta, Staunton, Waynesboro Economic point persons

GOAL: Tourism Business Education Packet for area Hotels/B&Bs

• Brian Bauer, brianfbauer@gmail.com

| Specific | Assemble bike-friendly business guide from existing resources |
|--------------------------|--|
| What exactly needs to be | Create paper or web education package |
| accomplished? | Distribute to businesses (particularly hotels and B&Bs) via Harrisonburg and |
| Who else needs to be | Rockingham tourism personnel and chamber of commerce |
| involved? | Kockingham tourism personner and chamber of commerce |
| What resources do we | Who might be good contacts/partners/distributors |
| need to tap? | Agri Extension Office |
| | Harrisonburg Downtown Renaissance, Eddie Bumbaugh |
| | Harrisonburg Tourism, Brenda Black |
| | Rockingham County Tourism, Michelle Bridges |
| | *Add an online link to Bike the Valley |
| Measurable/ | Creation of the package is the first measure |
| Monitorable | Distribution and monitoring of distribution |
| How much change needs | Perhaps consider a certification process (bike-friendly business) |
| to occur? | |
| How many actions will it | |
| take? | |
| How will we coordinate | |
| and communicate our | |
| progress and our | |
| activities? | |
| Attainable/ | Brian Bauer will make initial contacts with some potential service-learning classes or |
| Assignable | students that could work on the research and development of the package |
| Do we have the resources | Contacts at JMU, Lori Britt (Communication Studies), Neil Marrin (Hospitality and |
| needed to achieve the | Tourism) and Rich Harris (SL Office) |
| goal? | |
| Is there someone/a group | |
| willing to organize the | |
| work needed to | |
| accomplish the goal? | |
| Relevant | Fits overall goal of supporting/promoting tourism by educating area benefits from |
| Is the goal worthwhile? | bike tourism and offering them the tools to benefit from tourism revenue |
| How does the goal | |
| advance our overall | |
| vision? | |
| Time-Bound | Target to have the package completed and distribution started by next summit (Fall |
| What is the deadline for | 2015) |
| reaching the goal? | |
| What kind of actions can | |
| we take today? | |

GOAL: Agrotourism

• Kyle Lawrence, <u>lawrence.kyle@gmail.com</u>

| Specific | Add a bicycle component to Fields of Gold |
|---------------------------------|--|
| What exactly needs to be | |
| accomplished? | Connect with Fields of Gold |
| Who else needs to be | Buy Fresh, Buy Local |
| involved? | |
| What resources do we | |
| need to tap? | |
| Measurable/ | Identify and contact businesses that may be interested |
| Monitorable | Use those businesses to create routes |
| How much change needs | |
| to occur? | Identify possible funding sources (what is funding needed for specfiically?) |
| How many actions will it | |
| take? | Tie into the Bike the Valley Campaign |
| How will we coordinate | |
| and communicate our | |
| progress and our | |
| activities? | |
| Attainable/ | Central SVBC |
| Assignable | νтс |
| Do we have the resources | May fit under FMPP (See Erin Yancey) |
| needed to achieve the | |
| goal? | |
| <i>Is there someone/a group</i> | |
| willing to organize the | |
| work needed to | |
| accomplish the goal? | |
| Relevant | Agrotourism is a growing industry |
| Is the goal worthwhile? | This could have a positive impact on 173 local businesses |
| How does the goal | |
| advance our overall | |
| vision? | |
| Time-Bound | 1 year from today; Ideally May for riding season |
| What is the deadline for | |
| reaching the goal? | Examples: Sonoma Couty Wine Tours (Talk with Ginny, and Paul from Adventure |
| What kind of actions can | Cycing, now in Harrisonburg) |
| we take today? | |

GOAL: Specific Mapping Product for Tourism and Recreation

- Eric Saner, <u>esaner@gmail.com</u> (recorder)
- Denise Martin, <u>dmartin606@yahoo.com</u>
- Michelle Higdon, <u>mlhigdon33@gmail.com</u>
- Nathan Barge, nbarge@harrisonburg.k12.va.us
- Brad Reed, <u>brad.reed@harrisonburgva.gov</u>

| Specific | MTB & RD 🗲 Identify what exists |
|--------------------------|---|
| What exactly needs to be | RD (Existing organized ride routes: DR 100, Blueridge Triathlon) |
| accomplished? | |
| Who else needs to be | Amenities: Parking, Bikes, Shops, Trailheads, Loops. |
| involved? | Name the routes |
| What resources do we | |
| need to tap? | |
| Measurable/ | Define the audience |
| Monitorable | Define the themes that audience is interested in. |
| How much change needs | Determine hubs |
| to occur? | Collect existing maps and routes |
| How many actions will it | Determine how these maps/routes meet the themes (needs) of the audience |
| take? | Define mapping product that starts at the hubs and connect to the hubs. |
| How will we coordinate | |
| and communicate our | |
| progress and our | |
| activities? | |
| Attainable/ | Collect all existing MTB trail maps |
| Assignable | Collect all existing organized road ride routes |
| Do we have the resources | |
| needed to achieve the | Eagle Scout project? |
| goal? | Lunar Cow? (mapping software) |
| Is there someone/a group | |
| willing to organize the | |
| work needed to | |
| accomplish the goal? | |
| Relevant | We're providing a known, needed product to reach out to bike tourists and enhance |
| Is the goal worthwhile? | tourism in the valley. |
| How does the goal | |
| advance our overall | |
| vision? | |
| Time-Bound | Take goal of collecting maps to the next SVBC meeting. |
| What is the deadline for | Look into VTC funding (6 months) |
| reaching the goal? | |
| What kind of actions can | |
| we take today? | |

GOAL: Web Presence for Bike-Ped Information

Kevin McDermott, <u>kevin@cspdc.org</u>

| Specific | Provide collective of information available to public and business community from |
|--------------------------|--|
| What exactly needs to be | one source, Bike the Valley (BTV) |
| accomplished? | 1. Update website – consultant? Staff? |
| Who else needs to be | Maps |
| involved? | Safety information |
| What resources do we | Events |
| need to tap? | 2. Embed BTV info on other local websites, rather than linking (tourism, bike |
| | shops, etc.) |
| Measurable/ | BTV mission and website overhaul |
| Monitorable | Organizing entity id |
| How much change needs | Staff funding, time |
| to occur? | Advisory committee (re)convened |
| How many actions will it | |
| take? | |
| How will we coordinate | |
| and communicate our | |
| progress and our | |
| activities? | |
| Attainable/ | Current resources not attainable, need to bring on staff (See SMART GOALS and plan |
| Assignable | for "Create and Fund a Regional Bike/Ped Coordinator Position at the PDC") |
| Do we have the resources | |
| needed to achieve the | |
| goal? | |
| Is there someone/a group | |
| willing to organize the | |
| work needed to | |
| accomplish the goal? | |
| Relevant | We need to communicate to out of town guests and current residents about the |
| Is the goal worthwhile? | area's cycling opportunities |
| How does the goal | |
| advance our overall | |
| vision? | |
| Time-Bound | 2 year |
| What is the deadline for | Find personnel to organize this. |
| reaching the goal? | |
| What kind of actions can | |
| we take today? | |

GOAL: Create and Fund a Regional Bike/Ped Coordinator Position at the PDC

Kevin McDermott, kevin@cspdc.org

| Specific | Need the time and focus at the regional level to manage Bike the Valley, planning |
|--------------------------|--|
| What exactly needs to be | processes, coordination |
| accomplished? | |
| Who else needs to be | Step 1: Determine scope of work for the program and position |
| involved? | |
| What resources do we | Involve all interested member localities/VDOT |
| need to tap? | |
| | Resources: Grant funding? Sympathetic local elected officials |
| | Identify champions that support bringing someone on in this role |
| Measurable/ | If housed at CSPDC, the organization is in place and change will be less than creating a |
| Monitorable | stand-alone position. |
| How much change needs | |
| to occur? | Need legwork by current PDC and local staff to make the case |
| How many actions will it | |
| take? | |
| How will we coordinate | |
| and communicate our | |
| progress and our | |
| activities? | |
| Attainable/ | Will need funding to make this happen |
| Assignable | |
| Do we have the resources | CSPDC will take the lead. |
| needed to achieve the | |
| goal? | |
| Is there someone/a group | |
| willing to organize the | |
| work needed to | |
| accomplish the goal? | |
| Relevant | Enables us to adequately pursue <u>all</u> other initiatives discussed at the summit. |
| Is the goal worthwhile? | |
| How does the goal | |
| advance our overall | |
| vision? | |
| Time-Bound | Fiscal Year 17 to have a position funded and someone in place. |
| What is the deadline for | |
| reaching the goal? | Pitch to the group and those in the room today. |
| What kind of actions can | |
| we take today? | |

GOAL: Southern Harrisonburg / Rockingham County Connectivity

- James May, jmay@rockinghamcounty.va.gov
- Kim Sandum, <u>ksandum1@gmail.com</u>
- Bob Bersson, rdbersson@gmail.com
- Travis Layman, <u>dtlayman@msn.com</u>
- Tom Benevento, <u>beneventoncp@gmail.com</u>
- David Wiens, <u>dave.hicort@gmail.com</u>

| Specific What exactly needs to be accomplished? | Target development/connection of South End Greenway from Bluestone Trail to neighborhoods around John Wayland Elementary |
|--|--|
| Who else needs to be | RBA, supervisors, Chandler & Kyger, Silver Lake Mill, Dayton, Bridgewater, |
| involved? | Rockingham, multiple property owners |
| What resources do we need | Garner community support. |
| to tap? | |
| Measurable/ | Need community awareness |
| Monitorable | Need project report, community meetings, B&P plan, Comp plan, Constrained LRP |
| How much change needs to | Community meetings |
| occur? | |
| How many actions will it | |
| take? | |
| How will we coordinate and | |
| communicate our progress | |
| and our activities? | |
| Attainable/ | Bob Bersson, Kim Sandon, Travis Layman coordinate public support |
| Assignable | |
| Do we have the resources | |
| needed to achieve the goal? | |
| Is there someone/a group | |
| willing to organize the work | |
| needed to accomplish the | |
| goal? | |
| Relevant | |
| Is the goal worthwhile? | |
| How does the goal advance | |
| our overall vision? | |
| Time-Bound | 20 landowners meet 3 times in 12-15 months |
| What is the deadline for | |
| reaching the goal? | |
| What kind of actions can | |
| we take today? | |